

Broadband Facts

Pioneer Fixed Wireless broadband consumer disclosure - Pioneer Fixed Wireless

Pioneer Fixed Wireless - Elite Plan

Monthly charge for month-to-month plan <i>(Inside of PTC Exchange Boundary)</i>	\$65.00
Monthly charge for month-to-month plan <i>(Outside of PTC Exchange Boundary)</i>	\$99.95

Click here for other [pricing options](#), including promotions.

Other Charges and Terms

Data included with monthly charge	Unlimited
Charges for additional data usage	\$0.00
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	Not Applicable
Managed Wifi Support	Free

One-time fees

Installation fee (can be waived with a service commitment)	\$380.00
Deposit (waived if current Pioneer customer)	\$75.00

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Early Termination Fee	\$380.00
-----------------------	-----------------

Performance - *Individual experience may vary*

Typical speed downstream	25-30Mb
Typical speed upstream	2.5-3Mb
Typical latency	16-30 milliseconds
Typical packet loss	0-5%

Privacy

See our [privacy policy](#)

Complaints or Inquiries

To contact us: [online](#)/888-782-2667

To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's [website](#).