

Broadband Facts

Pioneer Fixed Wireless broadband consumer disclosure - Pioneer Fixed Wireless

Pioneer Fixed Wireless - Lite Plan

Monthly charge for month-to-month plan	\$39.95
Monthly charge for 1 year contract plan	\$39.95

Click here for other [pricing options](#), including promotions.

Other Charges and Terms

Data included with monthly charge	Unlimited
Charges for additional data usage	\$0.00
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	Not Applicable
Managed Wifi Support	\$3.95/month

One-time fees

Installation fee (can be waived with a service commitment)	\$380.00
Deposit (waived if current Pioneer customer)	\$75.00

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Early Termination Fee	\$380.00
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Performance - *Individual experience may vary*

Typical speed downstream	1.5Mb
Typical speed upstream	768Kbps
Typical latency	9.0 milliseconds
Typical packet loss	0%

Privacy

See our [privacy policy](#)

Complaints or Inquiries

To contact us: [online](#)/888-782-2667

To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's [website](#).