

Broadband Facts

Pioneer Fixed Wireless broadband consumer disclosure - Pioneer Fixed Wireless

Pioneer Fixed Wireless - Preferred Plan

Monthly charge for month-to-month plan <i>(Inside PTC Exchange Boundary)</i>	\$45.00
Monthly charge for month-to-month Stand Alone Plan <i>(landline phone not required, inside PTC Exchange Boundary)</i>	\$55.00
Monthly charge for month-to-month plan <i>(Outside PTC Exchange Boundary)</i>	\$69.95

Click here for other [pricing options](#), including promotions.

Other Charges and Terms

Data included with monthly charge	Unlimited
Charges for additional data usage	\$0.00
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	Not Applicable
Managed Wifi Support	\$3.95/month

One-time fees

Installation fee <i>(can be waived with a service commitment)</i>	\$380.00
Deposit <i>(waived if current Pioneer customer)</i>	\$75.00

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Early Termination Fee	\$380.00
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Performance - *Individual experience may vary*

Typical speed downstream	8Mb
Typical speed upstream	786K
Typical latency	20.9 milliseconds
Typical packet loss	0%

Privacy

See our [privacy policy](#)

Complaints or Inquiries

To contact us: [online](#)/888-782-2667

To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's [website](#).