

# Broadband Facts

Pioneer DSL broadband consumer disclosure

## Pioneer Internet - Go GIG Plan

Monthly charge for month-to-month plan **\$125.00**

This monthly price is not an introductory rate. This monthly price does not require a service contract.

## Other Charges and Terms

Data included with monthly charge **Unlimited**

Optional modem or gateway lease – Customers may use their own modem or gateway; click here for [our policy](#) **Not Applicable**

## One-time fees

Installation fee (can be waived with a service commitment) **\$150.00**

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

Early Termination Fee, if applicable **\$150.00**

## Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of Internet service. To learn more about the ACP, including to find out whether you qualify, visit [affordableconnectivity.gov](http://affordableconnectivity.gov)

**Participates in the ACP** **YES**

## Performance - *Individual experience may vary*

Typical speed downstream, up to **1Gb**

Typical speed upstream, up to **30Mb**

Typical latency **2.7 milliseconds**

Typical packet loss **0%**

**Privacy** See our [privacy policy](#)

**Complaints or Inquiries** To contact us: [online](#)/888-782-2667

To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's [website](#).