

Broadband Facts

Pioneer DSL broadband consumer disclosure

Pioneer Internet - GoMax

Monthly charge for month-to-month plan	\$55.00
--	----------------

This monthly price is not an introductory rate. This monthly price does not require a service contract.

Other Charges and Terms

Data included with monthly charge	Unlimited
-----------------------------------	------------------

Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	Not Applicable
---	-----------------------

One-time fees

Installation fee (can be waived with a service commitment)	\$150.00
--	-----------------

Government Taxes and Other Government-Related Fees May

Apply: Varies by location

Early Termination Fee, if applicable	\$150.00
--------------------------------------	-----------------

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of Internet service. To learn more about the ACP, including to find out whether you qualify, visit affordableconnectivity.gov

Participates in the ACP	YES
--------------------------------	------------

Performance - *Individual experience may vary*

Typical speed downstream, up to	30Mb
---------------------------------	-------------

Typical speed upstream, up to	5Mb
-------------------------------	------------

Typical latency	20.9 milliseconds
-----------------	--------------------------

Typical packet loss	0%
---------------------	-----------

Privacy	See our privacy policy
----------------	--

Complaints or Inquiries	To contact us: online /888-782-2667
--------------------------------	---

To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's [website](#).