

QUICK START STREAMING GUIDE



1. VISIT

To start streaming, visit
GoPioneer.com/residential/ivideo

2. SIGN UP

Select the **Sign Up** button to add Pioneer iVideo streaming TV service to your Pioneer Internet Account.



Pioneer iVideo allows you to have a maximum of five concurrent streams or devices on at the same time. Additional streams can be purchased for only \$3.00/stream. Contact a Customer Service Rep to add more. Pioneer iVideo is available exclusively to Residential Pioneer Internet customers.
Not compatible on Roku devices.

3.

Enter your personal information.

- Enter your Billing Information and Internet Account Number
- The Email Address you enter will be used as your Username to access the iVideo app.
- Select a Plan and any additional services
- Agree to the Terms & Conditions
- Select Complete when you are finished

4.

Check your Email Inbox for the Confirmation Email.

5.

Create a Password. The Password you enter will be used to access the iVideo app. Once you have created a password, you will be redirected to the web browser Sign In page ***stream.GoPioneer.com***, if you want to watch on a laptop or desktop computer.

6.

Download the Pioneer iVideo app to all your compatible streaming mobile and TV devices. Search for **Pioneer iVideo** under Apps in any of these compatible streaming platforms: Amazon Appstore, Google Play Store or the Apple App Store.

7.

Open the Pioneer iVideo App and Sign In with the iVideo credentials you created. Keep this information safe to share with other members in your family.

8.

START WATCHING IVIDEO!