

## IMPORTANT NOTICE RELATING TO THIS DOCUMENT

Prior to August 1, 2001, the services contained herein were furnished under a tariff filed with the Federal Communications Commission and now cancelled. Beginning August 1, 2001, the services contained herein are being furnished pursuant to contract, which includes this document which itself may be incorporated into and made part of a separate Agreement.

Therefore, any reference to “tariff” in this document shall be deemed to mean “contract.”

PIONEER LONG DISTANCE, INC.

Interstate Long Distance Services Tariff

Rules, Regulations and Rates applying to the provision of  
Interstate long distance service for subscribers of Pioneer Long  
Distance, Inc. in the state of Oklahoma.

Pioneer Long Distance, Inc.

Located in

Kingfisher, OK

Revised February 1, 2019

PIONEER LONG DISTANCE, INC.

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PIONEER LONG DISTANCE, INC.

1. Application of Interstate Tariff

This Tariff contains the rules, regulations and rates for interstate long distance services offered to Pioneer Long Distance, Inc. (Company) subscribers.

Company provides interstate telecommunications services to all other states. Customers may access Company's services via equal access presubscription dialing in areas which Company provides service. The charges specified in this tariff are in payment for all service furnished between the calling and called service points.

2. Use of Operator Services

(A) General

The rates and regulations contained in this tariff do not apply to services provided by a local exchange company or other common carrier for use in accessing the services of the Company.

Estimates of Operator Assisted Traffic:

Day:	1,352,840 messages annually
Evening:	811,704 messages annually
Night/Weekend:	541,136 messages annually

(B) Responsibilities of the Company

As an operator services provider, Company shall:

- (1) identify itself, audibly and distinctly, to the consumer at the beginning of each telephone call and before the consumer incurs any charge for the call;
- (2) permit the consumer to terminate the telephone call at no charge before the call is connected;
- (3) disclose immediately to the consumer, upon request and at no charge to the consumer:
  - (a) a quote of its rates or charges for the call;
  - (b) the methods by which such rates or charges will be collected; and
  - (c) the methods by which complaints concerning such rates, charges, or collection practices will be resolved;

PIONEER LONG DISTANCE, INC.

2. Use of Operator Services, Continued

(B) Responsibilities of the Company, Continued

- (4) ensure, by contract or tariff, that each aggregator for which such provider is the presubscribed provider of operator services is in compliance with the requirements of paragraph 2(C)(1) through (3) following;
- (5) withhold payment (on a location-by-location basis) of any compensation, including commissions, to aggregators if such provider reasonably believes that the aggregator is blocking access to interstate common carriers in violation of paragraph 2(C)(2) following;
- (6) not bill for unanswered telephone calls in areas where equal access is available;
- (7) not knowingly bill for unanswered telephone calls where equal access is not available;
- (8) not engage in call splashing, unless the consumer requests to be transferred to another provider of operator services, the consumer is informed prior to incurring any charges that the rates for the call may not reflect the rates from the actual originating location of the call, and the consumer then consents to be transferred.

(C) Responsibilities of the Subscriber

A subscriber to the operator services described herein (commonly referred to as aggregators, such as hotels and hospitals) shall:

- (1) post on or near the telephone instrument, in plain view of Consumers,
  - (a) the name, address, and toll-free telephone number of the Provider of Operator Services; and
  - (b) a written disclosure that the rates for all operator-assisted calls are available on request, and that Consumers have a right to obtain access to the interstate common carrier of their choice and may contact their preferred interstate common carriers for information on accessing that carrier's service using that telephone; and

PIONEER LONG DISTANCE, INC.

2. Use of Operator Services, Continued

(C) Responsibilities of the Subscriber, Continued

(1) , Continued

(c) the name and address of the enforcement division of the Common Carrier Bureau of the Commission, to which the Consumer may direct complaints regarding Operator Services; and

(2) ensure that each of its telephones presubscribed to a Provider of Operator Services allows the Consumer to use "800" and "950" access code numbers to obtain access to the Provider of Operator Services desired by the Consumer; and

(3) ensure that no charge by the Aggregator to the Consumer for using "800" or "950" access code number, is greater than the amount the Aggregator charges for calls placed using the Presubscribed Provider of Operator Services.

3. Liability of the Company

(A) The Company shall be indemnified and held harmless by the Customer against:

(1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material transmitted over the Company's facilities; and

(2) Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and

(3) All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

PIONEER LONG DISTANCE, INC.

3. Liability of the Company, Continued

- (B) The Company shall be indemnified and held harmless from any and all loss, claims, demands, suits, or other action, whether suffered, made, instituted, or asserted by the Customer or by any other party or persons, for any personal injury to, or death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use that is not the direct result of the Company's negligence. No agents or employees of other carriers shall be deemed to be agent or employees of the Company.
- (C) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Company, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period during which the call was affected. No other liability shall in any case attach to the Company.
- (D) The Company and/or Customer shall not be liable to the other for any failure of performance due to causes beyond its control including fire, flood, epidemic, earthquake, other acts of God, explosion, strike or other labor disputes, riot or civil disturbance, war (whether declared or undeclared) or armed conflict, failure of common carrier or "carrier's carrier" or municipal ordinance, any state or federal law, governmental order or regulation or order of any court, or any other occurrence not within the control of Carrier or Customer, as the case may be.

4. Use of Service

Interstate Long Distance Message Telecommunications Service (LDMTS) may only be used to transmit communications of the customer and authorized users in a manner consistent with the terms of this tariff and the policies and regulations of the Federal Communications Commission (FCC) and local authorities having jurisdiction over the service. It is the responsibility of the Customer to guard and protect against any unauthorized use of any Company issued codes to which billing may be charged.



PIONEER LONG DISTANCE, INC.

5. Payment Arrangements

(A) Payment for Service

The Customer is responsible for the payment of all charges for services furnished to the Customer.

(B) Taxes and Other Surcharges

Customer shall pay all sales, use, gross receipts, excise, access, or other Local, State and Federal taxes, charges or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on Company's net income). Such taxes shall be separately stated on the applicable invoice.

(C) Billing and Payment of Charges

The Customer is responsible for payment of all charges incurred by the Customer or users for services furnished to the Customer by Company.

Recurring charges shall be billed in advance after the Service Date is determined and will be due no later than thirty (30) days after the date of the invoice. Usage charges and other charges shall be billed as incurred, and will be due no later than thirty (30) days after the date of the invoice. State and Federal Government agencies may be billed in arrears.

In the event that Company's computerized usage recording system fails or is otherwise unavailable for all or part of any billing period, Company shall be entitled to make a reasonable estimate of Customer's usage of Services in the period in question for billing purposes.

(D) Billing Disputes

In the event of a dispute between a Customer and Company regarding charges billed by Company, Company will investigate the particular case and report the results thereof to the Customer. During the period that the disputed amount is under investigation, Company will not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Company may discontinue service.

PIONEER LONG DISTANCE, INC.

5. Payment Arrangements, Continued

(E) Deposits

To safeguard its interests, before a service is furnished, Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

A present Customer may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill, in two (2) out of the last twelve (12) billing periods or if the customer has had service disconnected during the last twelve (12) months, or has presented a check subsequently dishonored.

When a service is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

(F) Discontinuance of Service

If Customer fails to pay timely any amount required and such failure continues for ten (10) days after written notice to Customer, Company at its sole option may discontinue existing services, suspend existing services, or refuse to accept orders for additional services, and/or pursue any other remedies as may be provided at law or in equity. Company shall incur no liability for such discontinuance, suspension or refusal to accept orders.

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6. Application of Rates

(A) Long Distance Message Telecommunications Service (LDMTS)

Long Distance Message Telecommunications Service (LDMTS) is offered on a Direct Distance Dialed basis or an Operator Assisted Basis. The rates are specified in Sections 7 and 9 following and in the Optional Calling Plans, Section 15.

The measured usage rates for Interstate LDMTS will depend on the time periods in which the call occurs. The rates are charged in increments of an initial rate period and additional minute rate period. The initial rate period is for connections of one minute or any fraction thereof. Each additional minute is billed on a per minute of use or any fraction thereof that the connection continues beyond the initial rate period. If a call is initiated in one rate period, and continues into another rate period, the per minute charges will change accordingly for any full minutes occurring in the next rate period. The rate schedules in Sections 7(A) and 7(B) following are time-of-day sensitive, and distance sensitive. The rates are divided among day, evening, and night rate periods. Volume discounts may apply depending on usage.

The unit of measure used for timing of messages is whole minutes unless caller subscribes to an Optional Calling Plan. Timing of messages for Optional Calling Plans is described in Section 15.

Fractional rates will be rounded to the nearest penny using the conventional rounding method.

(B) Promotional Rates

Pioneer Long Distance, Inc., may offer discounted promotional rates for one or more of its services to increase subscriber awareness and/or customer subscribership of these services. Promotions are limited to (1) reductions in the monthly recurring charges and/or non-recurring charges for these services or, (2) waiver of monthly recurring charges and/or non-recurring charges for these services.

The discounted usage rates would be no lower than the LDMTS Night Rate that would be in effect at that time. Promotional rates will be effective for one or more days not to exceed one billing period in a calendar year.

PIONEER LONG DISTANCE, INC.

6. Application of Rates, Continued

(C) Long Term Service Contract

Customers entering into a 12 month, a 24 month, or longer service contract will have rate and charge options available to them for some or all of the services to which they subscribe. The rates and charges will be determined on an individual customer contract basis.

(D) Rates Applicable for Hearing and Speech Impaired Persons

When a dual-party relay mechanized system is in place, reduced usage rates are available to qualified persons who have hearing or speech impairments and who utilize a telecommunications device for long distance calling.

To qualify for reduced rates, persons must have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal Agency as having a hearing or speech impairment which precludes oral communications. Rate reductions will apply to all customer dialed calls which do not require Operator assistance.

For qualifying Residence subscribers, the Evening per minute usage rates will be effective during the Day time period. Night/Weekend per minute usage rates will be effective during the Evening time period and at all other times.

Depending on the billing arrangement Pioneer Long Distance has with the local exchange company, Pioneer Long Distance will approve those Customers who have been certified by the local exchange company and qualify for exemptions from local Directory Assistance charges under local exchange company tariff(s) or Pioneer Long Distance will issue an Pioneer Long Distance application for exemption and approve it if the Customer is qualified under Pioneer Long Distance's tariff.

(E) Basic Plan Charge (BPC)

For customers who select Pioneer Long Distance, the company will assess the Customer a monthly recurring charge, called the Basic Plan Charge. This charge will be assessed on a per month, per line basis. For PRI the BPC will apply to each B Channel, per month. BPC will not be prorated for a partial month of service and is not subject to discounts nor contribute to any monthly minimums or revenue commitment which may apply to Company services subscribed to by the Customer. Credits for interruption of service do not apply to BPC.

Basic Plan Charge (BPC) - \$5.00 per month, per line

PIONEER LONG DISTANCE, INC.

7. Measured Usage Charges\*

(A) Direct Distance Dialed Calls - Residence

<u>Night</u>	<u>Day</u>		<u>Evening</u>			
	<u>Initial Minute</u>	<u>Add'l. Minute</u>	<u>Initial Minute</u>	<u>Add'l. Minute</u>	<u>Initial Minute</u>	<u>Add'l. Minute</u>
<u>Rate Band</u>						
0-10 miles	.2399	.2399	.1399	.1399	.1199	.1199
11-22 miles	.2399	.2399	.1399	.1399	.1299	.1299
23-55 miles	.2499	.2499	.1599	.1599	.1299	.1299
56-70 miles	.2599	.2599	.1599	.1599	.1399	.1399
71-124 miles	.2599	.2599	.1599	.1599	.1399	.1399
125-292 miles	.2699	.2699	.1599	.1599	.1399	.1399
293-430 miles	.2699	.2699	.1699	.1699	.1399	.1399
431-925 miles	.2699	.2699	.1699	.1699	.1399	.1399
926-1910 miles	.2699	.2699	.1699	.1699	.1399	.1399
1911-3000 miles	.2799	.2799	.1699	.1699	.1499	.1499
3001-4250 miles	.3099	.3099	.2199	.2199	.1699	.1699
4251-5750 miles	.3399	.3399	.2299	.2299	.1699	.1699

(B) Direct Distance Calls - Business

<u>Night</u>	<u>Day</u>		<u>Evening</u>			
	<u>Initial Minute</u>	<u>Add'l. Minute</u>	<u>Initial Minute</u>	<u>Add'l. Minute</u>	<u>Initial Minute</u>	<u>Add'l. Minute</u>
<u>Rate Band</u>						
0-10 miles	.2399	.2399	.1399	.1399	.1199	.1199
11-22 miles	.2399	.2399	.1399	.1399	.1299	.1299
23-55 miles	.2499	.2499	.1599	.1599	.1299	.1299
56-70 miles	.2599	.2599	.1599	.1599	.1399	.1399
71-124 miles	.2599	.2599	.1599	.1599	.1399	.1399
125-292 miles	.2699	.2699	.1599	.1599	.1399	.1399
293-430 miles	.2699	.2699	.1699	.1699	.1399	.1399
431-925 miles	.2699	.2699	.1699	.1699	.1399	.1399
926-1910 miles	.2699	.2699	.1699	.1699	.1399	.1399
1911-3000 miles	.2799	.2799	.1699	.1699	.1499	.1499
3001-4250 miles	.3099	.3099	.2199	.2199	.1699	.1699
4251-5750 miles	.3399	.3399	.2299	.2299	.1699	.1699

\*This will be referred to in marketing material as the Advantage Plan.

PIONEER LONG DISTANCE, INC.

7. Measured Usage Charges, Continued

(C) Volume Discounts

Volume discounts will be provided to customers meeting the following monthly usage requirements. The discount applies to Interstate 1+ LDMTS usage.

<u>Usage Amount</u>	<u>Discount</u>
\$30.00 and above	10%

Customer's must subscribe to Pioneer Long Distance's Direct Billing or reside in an area where Image Ready Billing is available to receive the above discount.

8. Rate Periods

(A) Day Rate

8:00 am to 5:00 pm(\*) Monday through Friday except for holidays which are billed at the holiday rate specified in Section 8(D) following.

(B) Evening Rate

5:00 pm to 11:00 pm(\*) Sunday through Friday, except holidays.

(C) Night/Weekend Rate

11:00 pm to 8:00 am(\*) all days, including holidays. 8:00 am to 11:00 pm(\*) Saturdays. 8:00 am to 5:00 pm(\*) Sundays.

(\*) Denotes up to but not including

(D) Holiday Rate

The Holiday Rate is applicable for New Year's Day, Martin Luther King's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas Day. If the holiday falls on a Saturday, the Holiday Rate will be effective on the preceding Friday. If the holiday falls on a Sunday, the Holiday Rate will be effective on the following Monday. The applicable rates from 8:00 am to 11:00 pm(\*) will be the evening rate schedule and from 11:00 pm to 8:00 am(\*) the night rate schedule is applicable.

(\*) Denotes up to but not including

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9. Operator Assisted Calls

The rates and charges for operator assisted interstate calls handled by the Company include an operator surcharge applicable on each billed interstate message and the measured usage charges.

(A) Operator Assisted Surcharges

The applicable Operator Assisted Surcharge is assessed on the initial one minute rate period for each interstate billed Operator Assisted call (except Directory Assistance). The service charge rate does not vary based on mileage bands nor the rate period.

- (1) Directory Assistance-charge per each interstate listing provided (applicable for Direct Dialed Requests, 0-Dialed Requests, 0+ Dialed Requests ).
- (2) Operator Dialed Calls-charge per each call placed by an Operator. Includes Third Number Billed, which allows a call to be billed to a station other than the calling or called station; and Collect calls, which allows a call to be billed to the called station, if accepted by the called party.
- (3) Operator Station-surcharge applies when calls are completed with the assistance of an operator.
- (4) Person to Person-allows the person originating the call to specify the party to be reached.
- (5) Operator Access Surcharge-operator is asked to connect to another operator.

(B) Rate Schedule for Operator Assisted Service Charges

	<u>Rate</u>
Directory Assistance Service Charges	
Direct Dialed	\$0.99
Operator Dialed	2.80
Third Number Dialed	2.80
Person to Person Service Charge	4.50
Operator Station Service Charge	2.20
Calling Card Surcharge	.50
Operator Dialed Surcharge	1.00

PIONEER LONG DISTANCE, INC.

10. Calling Card

Calls may be placed using calling cards issued by a local exchange company.

(A) Rates

Calls made using a Calling Card will be assessed a Calling Card surcharge and per minute usage rates.

- (1) Calling Card Surcharge - The surcharge applied to Interstate Calling Card calls is described in Section 9(A)(5),9(B) and 13.A.
- (2) Per Minute Usage rates - The per minute usage rates applied to interstate Calling Card calls will be equal to the charges which would apply if the call had been placed on a Direct Dialed basis. Rates are located in Section 13.B.



PIONEER LONG DISTANCE, INC.

11. Customer Billing and Account Services

(A) Specialized Account Codes

Specialized Account Codes allow identification of the individual placing the call by requiring a 2, 3, or 4-digit code to be dialed when placing a 1+ Direct Dialed call.

This service is provided upon request and free of charge to customers who presubscribe to Pioneer Long Distance.<sup>1</sup> For business customers subscribing to an Optional Calling Plan, a one-time set up fee of \$10.00 will apply.

(B) Executive Billing Report

The Executive Billing Report is an optional service provided by Pioneer Long Distance which gives the Customer a detailed report of minutes and messages according to customized categories including time of day, jurisdiction, account codes, and exception reporting. The monthly recurring charge for this service is \$5.00 and is offered under Pioneer Long Distance's Basic Service and Optional Calling Plans for the same rate.<sup>1</sup>

(C) Direct Billing - Paper, Electronic or Diskette

At no charge to the customer, Pioneer Long Distance will provide Direct Billing upon a Customer's request. Pioneer Long Distance will also provide Direct Billing in an electronic or diskette format.

<sup>1</sup> Customers must subscribe to Pioneer Long Distance's Direct Billing or reside in an area where Image Ready Billing is available to receive these services.

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12. Traveler's Card

Upon application and at the Company's satisfaction as to the credit worthiness of a Customer, the Customer may be issued a Traveler's Card. Upon use of the Authorization Code issued with the Traveler's Card, the Customer will access the service.

It is the responsibility of the Customer to guard and protect against any unauthorized use of any Company issued codes to which billing may be charged.

Calls made using the Travel Card will be assessed a per call surcharge and per minute usage rates, as described below.

- (A) Travel Card Surcharge - Interstate calls made with the Travel Card will be subject to the following per call surcharge.

Per Call Surcharge	\$ .50
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- (B) Per Minute Usage Rates - The per minute usage rates that will apply to all Travel Card calls are described below.

Per Minute of Use	\$.18
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The unit of measure used for timing of messages is whole minutes.

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans

(A) Pioneer Classic

(1) Description of Service

Pioneer Classic is a basic switched service available to residence and business customers. Subscribers may choose to use all services offered under Pioneer Classic, or they may choose one, or any combination of services offered.

(2) Service Offerings and Rates

(a) Direct Dialed LDMTS

The following per minute usage rates apply to Direct Dialed calls.

<u>Rate Period</u>	<u>Rate</u>
All	\$.25

(b) Volume Discounts

Volume Discounts will be provided to customers meeting the following monthly usage requirements. The discounts apply to Interstate 1+ LDMTS, 800 Service, and Traveler's Card usage.

<u>Usage Amount</u>	<u>Discount</u>
\$ 30.00 to \$99.99	10%
\$100.00 and above	20%

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(A) Pioneer Classic, Continued

(2) Service Offerings and Rates, Continued

(b) Volume Discounts, Continued

Customer's must subscribe to Pioneer Long Distance's Direct Billing or reside in an area where Image Ready Billing is available to receive the above discounts.

(c) Billing and Account Services

Rates, terms, and conditions for customer billing and account services are described in Section 11 of this tariff.

(c) Calculation of Billable Time

Billable time for Direct Dial LDMTS Service is calculated as follows:

Initial Period - The initial billing period is 30 seconds and is billed at one-half the whole minute rates set forth herein.

Additional Period - Subsequent seconds are billed in six second increments, with the remaining seconds, if any, rounded up to the next six seconds billed at one-fifth the additional period rates set forth herein.

(d) Operator Assisted Calls

In addition to Plan per minute usage charges shown above the appropriate service charges are applied as described in Section 9(B).

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(B) Pioneer Premier

(1) Description of Services

Pioneer Premier is a basic switched service available to residence and business customers. Subscribers may choose to use all services offered under Pioneer Premier, or they may choose one, or any combination of services offered.

(2) Service Offerings and Rates

(a) Direct Dial LDMTS

Rates for Direct Dial LDMTS service include a monthly recurring subscription charge as well as per minute usage charges. The monthly Subscription Charge will be waived for months where usage charges exceed \$35.00.

Monthly Subscription Charge: \$5.00

The following per minute usage rates apply to Direct Dial calls.

<u>Rate Period</u>	<u>Rate</u>
All	\$.225

(b) Volume Discounts

Volume Discounts will be provided to customers meeting the following usage requirements. The discounts apply to Interstate 1+ LDMTS, 800 Service, and Traveler's Card usage.

<u>Usage Amount</u>	<u>Discount</u>
\$ 100.00 - \$ 499.99	5%
\$ 500.00 - \$ 999.99	8%
\$1000.00 - \$2499.99	10%
\$2500.00 +	15%

Customers must subscribe to Pioneer Long Distance's Direct Billing or reside in an area where Image Ready Billing is available to receive the above discounts.

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(B) Pioneer Premier, Continued

(2) Service Offerings and Rates, Continued

(c) Billing and Account Services

Rates, terms, and conditions for customer billing and account services are described in Section 11 of this tariff.

(d) Calculation of Billable Time

Billable time for Direct Dial LDMTS Service is calculated as follows:

Initial Period - The initial billing period is 30 seconds and is billed at one-half the whole minute rates set forth herein.

Additional Period - Subsequent seconds are billed in six second increments, with the remaining seconds, if any, rounded up to the next six seconds billed at one-fifth the additional period rates set forth herein.

(e) Operator Assisted Calls

In addition to Plan per minute usage charges shown above the appropriate service charges are applied as described in Section 9(B).

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(C) Pioneer Ultra

(1) Description of Service

Pioneer Ultra is a basic switched service available to residence and business customers. Subscribers may choose to use all services offered under Pioneer Ultra, or they may choose one, or any combination of services offered.

(2) Service Offerings and Rates

(a) Direct Dial LDMTS

Rates for Direct Dial LDMTS service include a monthly recurring subscription charge as well as per minute usage charges. The monthly Subscription Charge will be waived for months where usage charges exceed \$200.00.

Monthly Subscription Charge: \$50.00

The following per minute usage rates apply to Direct Dial calls.

<u>Rate Period</u>	<u>Rate</u>
All	\$.189

(b) Billing and Account Services

Rates, terms, and conditions for customer billing and account services are described in Section 11 of this tariff.

(c) Calculation of Billable Time

Billable time for Direct Dial LDMTS Service is calculated as follows:

Initial Period - The initial billing period is 30 seconds and is billed at one-half the whole minute rates set forth herein.

Additional Period - Subsequent seconds are billed in six second increments, with the remaining seconds, if any, rounded up to the next six seconds billed at one-fifth the additional period rates set forth herein.

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(C) Pioneer Ultra, Continued

(2) Service Offerings and Rates, Continued

(d) Operator Assisted Calls

In addition to Plan per minute usage charges shown above the appropriate service charges are applied as described in Section 9(B).

(D) Pioneer Solution

(1) Description of Service

Pioneer Solution is a T1 private line-based interLATA service available to business customers. Subscribers may choose to use all services offered under Pioneer Solution, or they may choose one, or any combination of services offered.

A minimum one-year contract is required for any and all services offered.

(2) Service Offerings and Rates

(a) Direct Dialed LDMTS

The following per minute usage rates apply to Direct Dial calls.

<u>Rate Period</u>	<u>Interstate Rate</u>
Day	\$.145
Evening	\$.125
Night/Weekend	\$.105

(b) Volume Discounts

Pioneer Solution customers may qualify for discounts applied to monthly bills based on the following monthly usage requirements. The discounts apply to Interstate 1+ LDMTS, 800 Service, and Traveler's Card usage.

<u>Usage Amount</u>	<u>Discount</u>
\$ 500.00 - \$2499.99	5%
\$2500.00 - \$4999.99	10%
\$5000.00 +	15%



PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(D) Pioneer Solution, Continued

(2) Service Offerings and Rates, Continued

(b) Volume Discounts, Continued

Pioneer Solution customers having a service contract for a 2-year period or longer may qualify for discounts applied to monthly bills based on the following monthly usage requirements. The discounts apply to Interstate 1+ LDMTS, 800 Service, and Traveler's Card usage.

<u>Usage Amount</u>	<u>Discount</u>
\$ 500.00 - \$2499.99	10%
\$2500.00 - \$4999.99	15%
\$5000.00 +	20%

(c) Billing and Account Services

Rates, terms, and conditions for customer billing and account services are described in Section 11 of this tariff.

(d) Calculation of Billable Time

Billable time for Direct Dial LDMTS Service is calculated in six (6) second increments for the initial billing period and subsequent seconds.

(e) Operator Assisted Calls

In addition to Plan per minute usage charges shown above the appropriate service charges are applied as described in Section 9(B).

(3) Services Charges

A one-time activation charge of \$250.00 will be charged for all new service.\*

\* There will be a monthly charge and a non-recurring charge associated with the private line. These charges will be passed through from the local exchange company providing the private line.

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(E) Pioneer Affinity

(1) Description of Service

Pioneer Affinity is a service offered to a group of customers sharing a common purpose and/or employer and whose employer or organization subscribes to a Pioneer Long Distance, Inc. service offering as a business customer.

(2) Eligibility Requirements

The organization/employer must meet specified monthly billing volumes in order for its members/employees to be eligible for monthly discounts on their personal accounts. Individual members/employees will receive discounts if they choose to be subscribers of Pioneer Long Distance, Inc.

A minimum monthly billing of \$1,000.00 in domestic LDMTS and Traveler's Card charges must be achieved by the organization/employer within twelve (12) months or the discounts will cease to be available to members/employees. After the initial twelve (12) months, discounts will cease to be available to members/employees if the minimum billing requirement is not met for three (3) consecutive months.

(3) Volume Discounts

The following discounts are applied to individual accounts of members/employees dependent upon the monthly billing volume achieved by the organization/employer.

<u>Monthly Volume</u>	<u>Discount</u>
\$ 1000.00 - \$ 4999.99	3%
\$ 5000.00 - \$ 9999.99	5%
\$10000.00 - \$19999.99	8%
\$20000.00 +	11%

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(F) Pioneer Preferred

(1) Description of Service

Pioneer Preferred is a flat rate service offering for Residential and Business customers. This service offers one rate for 1+ Interstate Direct Distance Dialed LDMTS calls from the PICed customer's location to any domestic interstate location.

(2) Eligibility Requirements

In order to receive the Pioneer Preferred rate plan, the customer must request this plan either verbally or in writing. The customer must also be a PICed Residence or Business customer of Pioneer Long Distance.

(3) Service Offerings and Rates

(a) Direct Dialed LDMTS

The following per minute usage rate applies to Direct Dial calls.

<u>Rate Period</u>	<u>Interstate Rate</u>
All	\$.13

(b) Billing and Account Services

Rates, terms, and conditions for customer billing and account services are described in Section 11 of this tariff.

(c) Calculation of Billable Time

Billable time for Direct Dial LDMTS is calculated in full minute increments for the initial billing period and subsequent seconds.

(d) Operator Assisted Calls

In addition to Plan per minute usage charges shown above the appropriate service charges are applied as described in Section 9(B).

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(G) Pioneer Term

(1) Description of Service

Pioneer Term is a basic switched service available to residence and business customers. This optional plan offers a simple one rate structure for those customers not wanting to commit to a block-of-time type structured rate plan.

(2) Services Offerings and Rates

(a) Direct Dialed LDMTS

The following per minute usage rates apply to Direct Dialed calls.

<u>Rate Period</u>	<u>Per minute</u>
All	\$ .13

(b) Billing and Account Services

Rates, terms, and conditions for customer billing and account services are described in Section 11 of this tariff.

(c) Calculation of Billable Time

Billable time for Direct Dial LDMTS is calculated as follows:

Initial Period - The initial billing period is 30 seconds and is billed at one-half the whole minute rates set forth herein.

Additional Period - Subsequent seconds are billed in six second increments, with the remaining seconds, if any, rounded up to the next six seconds billed at one-fifth the additional period rates set forth herein.

(d) Operator Assisted Calls

In addition to Plan per minute usage charges shown above the appropriate service charges are applied as described in Section 9(B).

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(H) Coast to Coast

(1) Description of Service

Coast to Coast is a basic switched service available to residence and business customers. This optional plan has been developed for those customers desiring a flat rate block-of-time type of plan. This plan gives the customer two options based on the amount of usage.

(2) Services Offerings and Rates

(a) Direct Dialed LDMTS

The following usage rates apply to Direct Dialed calls. These plans cannot be used in conjunction with any other plans.

(i) Option 1

<u>Initial Period</u>	<u>Rate Per Account</u>	<u>Additional Minutes</u>
4 hours of Usage	\$27.50 per month	\$ .13 per minute

(ii) Option 2

<u>Initial Period</u>	<u>Rate Per Account</u>	<u>Additional Minutes</u>
2 hours of Usage	\$ 14.95 per month	\$ .14 per minute

(b) Billing and Account Services

Rates, terms, and conditions for customer billing and account services are described in Section 11 of this tariff.

(c) Calculation of Billable Time

Billable time for Direct Dial LDMTS Service is calculated in full minute increments for the initial billing period and subsequent seconds.

(d) Operator Assisted Calls

In addition to Plan per minute usage charges shown above the appropriate service charges are applied as described in Section 9(B).

PIONEER LONG DISTANCE, INC.

13. Optional Calling Plans, Continued

(I) Business 10

(1) Description of Service

Business 10 is a basic switched service available to business customers. This optional plan offers a simple one rate structure for those customers not wanting to commit to a block-of-time type structured rate plan.

(2) Services Offerings and Rates

(a) Direct Dialed LDMTS

The following per minute usage rates apply to Direct Dialed calls.

<u>Type of Calls</u>	<u>Rate Period</u>	<u>Per minute</u>
1 +	All	\$ .10
Travel Cards	All	\$ .18

(b) Billing and Account Services

Rates, terms, and conditions for customer billing and account services are described in Section 11 of this tariff.

(c) Calculation of Billable Time

Billable time for Direct Dialed LDMTS Service is calculated in full minute increments for the initial and subsequent billing periods.

(d) Operator Assisted Calls

In addition to Plan per minute usage charges shown above the appropriate service charges are applied as described in Section 9(B).

PIONEER LONG DISTANCE, INC.

14. 800 Service

(A) Description of Service

800 Service is a common-line inward telecommunications service allowing a station to receive long distance calls without charge to the caller. Two offerings are available. However, Bundle 800 is only available in a package with other services

(B) Service Offerings and Rates

(1) Rates

There is a per-minute usage charge for all calls received. For an additional charge, customers can receive a monthly message detail listing all telephone calls received.

(a) Usage Charges

(i) Basic 800 Service - \$.15 per minute

(ii) Bundle 800 - \$ .10 per minute

(b) Message Detail Option  
\$ 5.00 per month

(2) Billing and Account Services

Rates, terms, and conditions for customer billing services are described in paragraphs (B) and (C) in Section 11 of this tariff.

(3) Calculation of Billable Time

Billable time for Direct Dial 800 Service is calculated in full minute increments for the initial and subsequent billing periods.

(4) Number Change Charge

(a) A number change charge is applicable for each 800 number changed at the customer's request.

(b) No charge is applicable for an 800 number change initiated by Pioneer Long Distance, Inc.

(c) Number Change Charge: \$30.00