

## DATA SHEET

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# Polycom® VVX® 350 Business IP Phone

## Six-line, mid-range IP desk phone with color display

The Polycom® VVX® 350 business IP desk phone is a high quality, six-line, color, mid-range, IP phone designed for small to medium size businesses. It is ideal for knowledge workers, and call center operators who need to handle moderate/high volume of calls and whose work demand reliable connectivity.

### Industry's best audio

The VVX 350 offers both Polycom® HD Voice™ and Polycom® Acoustic Fence™ technologies. Together, they dramatically improve the most important component of the VVX experience—voice clarity.

HD Voice delivers superior, high definition sound quality through industry leading, advanced voice processing capabilities. The Polycom's exclusive Polycom Acoustic Fence technology keeps business conversations free from extraneous noises, echoes and distractions.

### Straightforward, familiar access to the most common features

The VVX 350 is easy to use and reliable. End-users will find that it combines an attractive new ergonomic hardware design with an intuitive user interface that together reduce the time spent learning new features and functions. Yet, the VVX 350 goes beyond being just a cost-effective communication device—it is an IP phone designed to improve collaboration and enable greater productivity in the workplace.

### Easy deployment and administration

The Polycom VVX 350 integrates seamlessly into a wide range of UC environments. The enterprise-grade, web-based configuration tool makes the installation of the VVX 350 a breeze, allowing administrators to easily provision large numbers of phones throughout the entire organization. The VVX 350 phones are easy to deploy and administer for Service Providers and IT staff via broad, standards based, open APIs.



### Benefits

- Make more natural and life-like calls with Polycom HD Voice
- 3.5" color display offers an engaging experience with visual information at a glance
- Two Gig Ethernet ports offer cost savings and performance benefits
- USB port for media or storage applications enables users to move data around more quickly
- Integrates with more than 60 industry leading call control platforms
- Web-based configuration tool makes the VVX 350 phones easy to administer, a breeze to upgrade and maintain throughout their entire lifecycle

## Product specifications

### User interface features

- 3.5" color LCD (320x 240 pixel resolution)
- Voicemail support<sup>1</sup>
- WebKit-based browser
- Adjustable base height
- Unicode UTF-8 character support
- Two USB ports (2.0 compliant) for media and storage applications
- Multilingual user interface including Chinese, Danish, Dutch, English (Canada/US/UK), French, German, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Slovenian, Spanish, and Swedish

### Audio features

- Polycom® HD Voice™ technology delivers lifelike voice quality for each audio path handset, the hands-free speakerphone, and the optional headset
- Polycom® Acoustic Clarity™ technology providing full-duplex conversations, acoustic echo cancellation and background noise suppression
- Type 1 compliant (IEEE 1329 full duplex)
- Frequency response—150 Hz—7 kHz for handset, optional headset and handsfree speakerphone modes
- Codecs: G.711 (A-law and  $\mu$ -law), G.729AB, G.722, G.722.1, iLBC
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment

### Headset and handset compatibility

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially-available TTY adapter equipment

### Call handling features

- 6 lines (programmable line keys)
- Shared call/bridged line appearance
- Busy Lamp Field (BLF)
- Flexible line appearance (1 or more line keys can be assigned for each line extension)

- Distinctive incoming call treatment/ call waiting
- Call timer and call waiting
- Call transfer, hold, divert (forward), pickup
- Called, calling, connected party information
- Local 3-way audio conferencing
- 1-touch speed dial, redial
- Remote missed call notification
- Do not disturb function
- Electronic hook switch capable
- Local configurable digit map/dial plan

### Open application platform

- WebKit-enabled full browser that supports HTML5, CSS, SSL security, and JavaScript
- Supports Polycom Apps SDK and API for third-party business and personal applications
- Bundled with Polycom UC Software:
  - Corporate directory access using LDAP
- Visual Conference Management

### Network and provisioning

- SIP Protocol Support
- SDP
- IETF SIP (RFC 3261 and companion RFCs)
- Two-port gigabit Ethernet switch 10/100/1000Base-TX across LAN and PC ports
- Conforms to IEEE802.3-2005 (Clause 40) for Physical media attachment
- Conforms to IEEE802.3-2002 (Clause 28) for link partner auto-negotiation
- Manual or dynamic host configuration protocol (DHCP) network setup
- Time and date synchronization using SNTP
- FTP/FTPS/TFTP/HTTP/HTTPS server based central provisioning for mass deployments
- Provisioning and call server redundancy supported<sup>1</sup>
- QoS Support—IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP
- VLAN—CDP, DHCP VLAN discovery, LLDP-MED for VLAN discovery
  - Network Address Translation (NAT)—support for static configuration and “Keep-Alive” SIP signaling
- RTCP and RTP support
- Event logging
- Syslog
- Hardware diagnostics
- Status and statistics reporting
- IPv4 and IPv6

- TCP
- UDP
- DNS-SRV

### Security

- 802.1X Authentication and EAPOL Media encryption via SRTP
- Transport Layer Security (TLS)
- Encrypted configuration files
- Digest authentication
- Password login
- Support for URL syntax with password for boot server address
- HTTPS secure provisioning
- Support for signed software executables

### Power

- Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 0) 13 W (Max)
- External Universal AC/DC Adapter (optional) 5VDC @ 3A (15W)
- ENERGY STAR® rated

### Approvals

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55032 Class B
- CISPR32 Class B
- VCCI Class B
- EN55024
- EN61000-3-2; EN61000-3-3
- NZ Telepermit
- UAE TRA
- Russia CU<sup>3</sup>
- Brazil ANATEL<sup>3</sup>
- Australia RCM
- South Africa ICASA<sup>3</sup>
- Saudi Arabia CITC
- China CCC<sup>3</sup>
- RoHS Compliant
- TAA

### Safety

- UL 60950-1/62368-1
- CE Mark
- CAN/CSA C22.2 No 60950-1/62368-1-1
- EN 60950-1/62368-1
- IEC 60950-1/62368-1
- AS/NZS 60950-1

### Operating conditions

- Temperature: 0 to 40°C (+32 to 104°F)
- Relative humidity: 5% to 95%, noncondensing

**Storage temperature**

- -40 to +70° C (-40 to +160° F)

**Polycom® VVX® 350 comes with**

- Console
- Handset with handset cord
- Network (LAN) cable—CAT-5E
- Desk Stand
- Setup Sheet

**Size**

- 23.3cm x 26.2cm x 6.2cm WxHxD
- 9.2in x 10.3inc x 2.5in WxHxD

**Part number**

- 2200-48830-025 VVX 350 WW PoE

**Weight**

- Carton weight: 1.04kg (2.28 lbs)

**Master carton quantity**

- Ten (10)

**Warranty**

- One (1) year

**Learn more**

To learn more about VVX, visit <http://www.polycom.com/voice-conferencing-solutions/desktop-ip-phones.html>.

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1. Most software-enabled features and capabilities must be supported by the server. Please contact your IP PBX/Softswitch vendor or service provider for a list of supported features.
  2. Available in future UC Software release

**About Polycom**

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

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