



Pioneer iVideo
Mobile App icon

Amazon Fire TV – INSTALL GUIDE

How to add the Pioneer iVideo app from a streaming device?

1. You will need an Amazon account. If you do not have one, create an account at www.amazon.com.
2. You will need Pioneer Internet service and a Pioneer iVideo account. If you are not currently a Pioneer Internet customer call Pioneer at 888.782.2667 or visit a local store to sign up.
3. Sign up for an iVideo Account, at any local Pioneer office or call 888.782.2667. Create a username using your personal email address.
4. You will be sent a confirmation email with a link to Create a password for the Pioneer iVideo App.
 - Be sure to save your username and password in a safe place.
5. Now set up the Amazon streaming device to your tv and download the Pioneer iVideo App.
6. If you are setting up your device for the first time, select “No, thanks,” when it asks if you’d like to add Streaming Services. The Pioneer iVideo app is not available in this section. You can go back and do that later if you desire.
7. After you have received your iVideo App login information, using your Fire TV or Fire TV stick, go to **Apps**.
8. Navigate to the Apps category and search for Pioneer iVideo or Pioneer.
9. Find the Pioneer iVideo app icon show above and select it.
10. Download the app
11. Once installed on your device, launch the app from either your home screen or Apps
12. Enter the Pioneer iVideo username and password you created to open the app and begin watching
13. To cancel Pioneer iVideo call 888.782.2667

To learn more about Pioneer iVideo visit GoPioneer.com or call the Pioneer Help Desk at 888.782.2667.