



Apple TV – INSTALL GUIDE



Pioneer iVideo
Mobile App icon

How to add the Pioneer iVideo app from your device?

1. You will need an Apple ID. If you do not have one, go to iTunes on an Apple device, then App Store. Click on Add new Apple ID. Or visit Apple.com to learn how to set up an Apple ID.
2. You will need Pioneer Internet service and a Pioneer iVideo account. If you are not currently a Pioneer Internet customer call Pioneer at 888.782.2667 or visit a local store to sign up for Internet service.
3. If you are already an Internet customer you can sign up for Pioneer iVideo by visiting any local Pioneer Business office or call 888.782.2667.
4. After you sign up, you will be sent a confirmation email with a link to set up a password for the Pioneer iVideo App
 - Be sure to save your username and password in a safe place.
 - You will use the username and password to sign into the Pioneer iVideo app
5. Now set up the Apple streaming device.
6. You will next be prompted to **Sign In to Your TV Provider**. Click **Sign In**.
7. Search for the app “Pioneer iVideo” or use Siri to say “Pioneer iVideo”. Select the Pioneer iVideo App icon shown above and download the app
8. Launch the app and enter the username and password you created for the Pioneer iVideo App
9. Open the app and begin watching
10. To cancel Pioneer iVideo call 888.782.2667

To learn more about setting up your Apple ID or Apple device visit Apple.com/tv or to learn more about Pioneer iVideo call the Pioneer Help Desk at 888.782.2667.