

# Broadband Facts

Pioneer DSL broadband consumer disclosure

## Pioneer Internet - GoFiber 50

Monthly charge for month-to-month plan	<b>\$65.00</b>
Monthly charge for 2 year contract plan	<b>\$65.00</b>

Click here for other [pricing options](#), including promotions.

## Other Charges and Terms

Data included with monthly charge	<b>Unlimited</b>
Charges for additional data usage	<b>\$0.00</b>
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for <a href="#">our policy</a>	<b>Not Applicable</b>
Managed Wifi Support	<b>Free</b>

## One-time fees

Installation fee (can be waived with a service commitment)	<b>\$150.00</b>
Deposit (waived if current Pioneer customer)	<b>\$75.00</b>

## Government Taxes and Other Government-Related Fees May Apply: Varies by location

Early Termination Fee	<b>\$150.00</b>
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## Performance - *Individual experience may vary*

Typical speed downstream	<b>50Mb</b>
Typical speed upstream	<b>50Mb</b>
Typical latency	<b>20.9 milliseconds</b>
Typical packet loss	<b>0%</b>

## Privacy

See our [privacy policy](#)

## Complaints or Inquiries

To contact us: [online](#)/888-782-2667

To submit complaints to the FCC: [online](#)/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's [website](#).