



Pioneer iVideo  
Mobile App icon

## Amazon Fire TV – INSTALL GUIDE

### How to add the Pioneer iVideo app from a streaming device?

1. You will need a Pioneer Internet service and a Pioneer iVideo account before you can download the Pioneer iVideo app to an Amazon device. If you are not currently a Pioneer Internet customer call 888.782.2667 or visit a local office to sign up. *Note: You will also need an Internet connected device to be able to receive emails.*
2. You will also need an Amazon account to download the Pioneer iVideo app to your Amazon streaming device. If you do not have an Amazon account you will need to create one by visiting [www.amazon.com](http://www.amazon.com) and follow the attached instructions on *How to create an Amazon account*.
3. After you have signed up for a Pioneer iVideo Account at your local office or online, a Confirmation email will be delivered to your email address, for you to create the iVideo password. This email link will expire after 24-hours, so watch for your email Inbox. The email address you used during the sign-up process is your Pioneer iVideo Username. Be sure to save your iVideo username and password in a safe place for other members of your family to share. If you do not receive the confirmation email to create an iVideo password, contact your Pioneer Local Office to confirm your email information is correct.
4. Follow the instructions included with the Amazon Fire Stick 4K to connect the Fire Stick to your HDMI compatible TV. Plug in the Amazon Fire Stick TV 4K device into an open HDMI port on the back of your television. Turn on the television and change to the HDMI input with the Fire Stick TV Stick 4K device.
5. Note: You will need to know your in-home WiFi password for the next step. If you have forgotten your WiFi password, contact the Pioneer Customer Service Center at 888.782.22667 to reset your WiFi password.
6. Using the Alexa Voice Remote, follow the on-screen instructions to complete the installation process, register the device to your Amazon account and connect to the in-home WiFi network.
7. After you successfully complete the device set up now you can download the Pioneer iVideo App.
8. On the Amazon Navigation menu screen, select the magnifying glass icon in the top left-hand corner of the screen to open the Search option and keyboard. Using the Alexa Voice Remote type "Pioneer iVideo" or hold down on the microphone button at the top of the remote and say "Alexa, search for the Pioneer iVideo app" to find the Pioneer iVideo app. Click on the Pioneer iVideo App to select Get to start the download process.
9. Once the Pioneer iVideo is installed on your device, click Open to launch app.
10. The first time you access the Pioneer iVideo app on the Fire Stick you will be required to Login. Using your Pioneer iVideo credentials, (Username and Password), enter your Pioneer iVideo Username and password you created to open the app and begin watching.

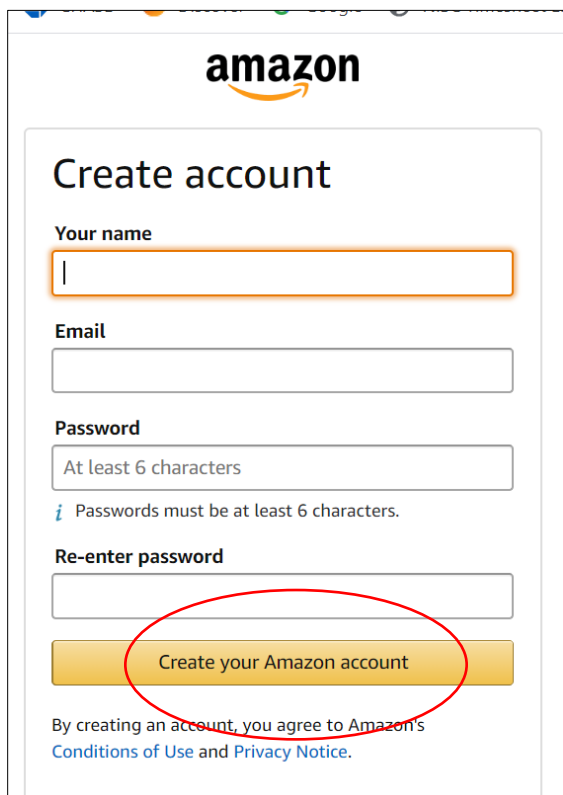
## How to create a free Amazon account without a payment method?

1. Visit [www.amazon.com](http://www.amazon.com)
2. Under the **Account & List** drop down menu select **Start Here** next to New customer?
3. On the Sign-In page select **Create your Amazon account** button



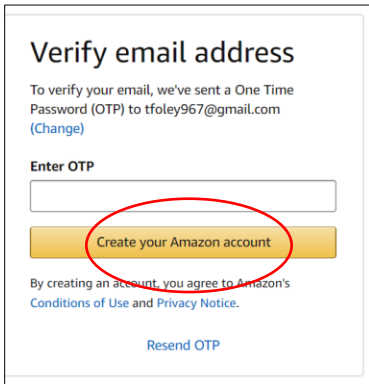
The screenshot shows the Amazon Sign-In page. At the top is the Amazon logo. Below it is the heading "Sign-In". There is a text input field labeled "Email or mobile phone number" with a "Continue" button below it. Below the "Continue" button is a line of text: "By continuing, you agree to Amazon's [Conditions of Use](#) and [Privacy Notice](#)." Below that is a link: "▶ Need help?". At the bottom of the page, there is a horizontal line with the text "New to Amazon:" above a button labeled "Create your Amazon account". This button is circled in red.

4. Complete the required fields on the Create account screen and click on the **Create your Amazon account** button. Note: Be sure to remember the Password you used to create the Amazon Account.

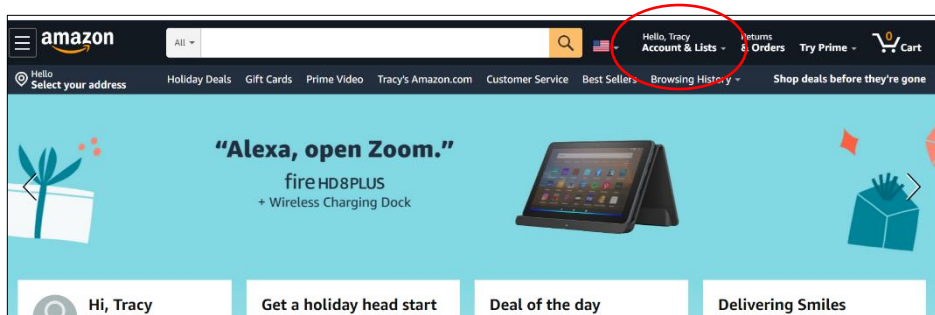


The screenshot shows the Amazon Create account page. At the top is the Amazon logo. Below it is the heading "Create account". There are four text input fields: "Your name", "Email", "Password" (with a note "At least 6 characters" below it), and "Re-enter password". Below the "Re-enter password" field is a yellow button labeled "Create your Amazon account", which is circled in red. Below the button is a line of text: "By creating an account, you agree to Amazon's [Conditions of Use](#) and [Privacy Notice](#)."

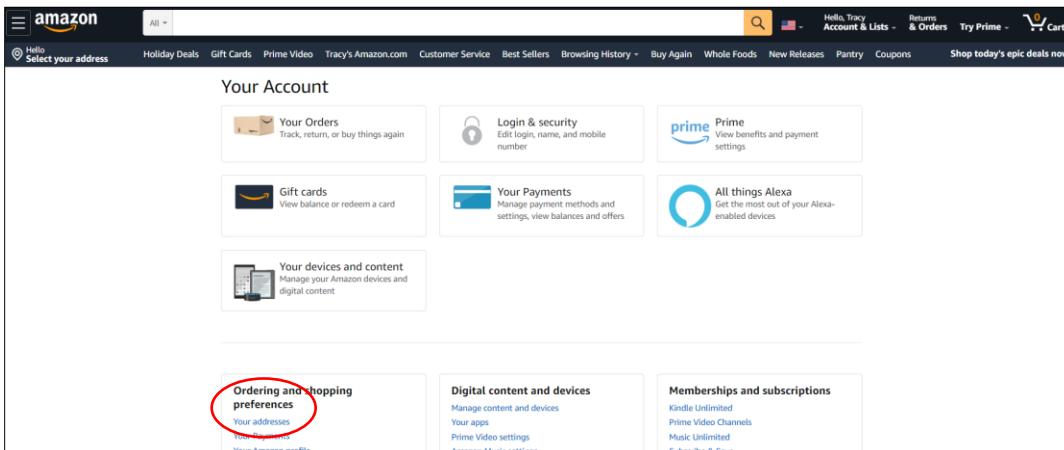
- Now to Verify your email of the new account you are creating, enter the One Time Password or code sent to your email address and click on the Create your Amazon account button.



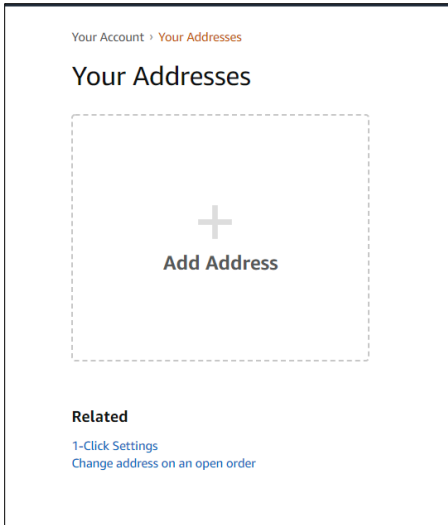
- Once you've successfully completed creating an Amazon account you will see your name next to Hello above the Account & List tab.



- Click on the dropdown arrow next to Account & List tab and select **Your Account**, scroll down and click on **Your address** under Ordering and shopping preferences.



8. Click **Add Address** and complete the form and enter you address information. This will prompt you to log in again and you will be sent an Amazon security alert email to verify select the link inside the email and you must select **Approve** continue.



9. Enter your address information and click **Add Address**.

Your Account > Your Addresses > New Address

### Add a new address

Or pick up your packages at your convenience from our self-service locations. To add an Amazon Pickup Point or Locker, [click here](#).

**Country/Region**  
United States

**Full name**  
[Text Input]

**Address line 1**  
Street address, P.O. box, company name, c/o  
[Text Input]

**Address line 2**  
Apartment, suite, unit, building, floor, etc.  
[Text Input]

**City**  
[Text Input]

**State / Province / Region**  
[Text Input]

**Zip Code**  
[Text Input]

**Phone number**  
[Text Input]

May be used to assist delivery

**Add delivery instructions (optional)**

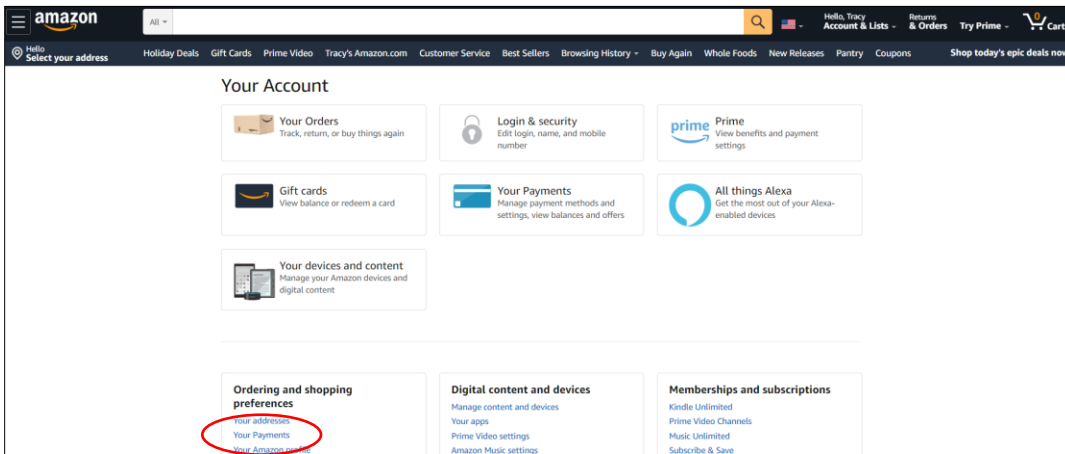
**Do we need additional instructions to find this address?**  
Provide details such as building description, a nearby landmark, or other navigation instructions  
[Text Area]

**Do we need a security code or a call box number to access this building?**  
1234  
[Text Input]

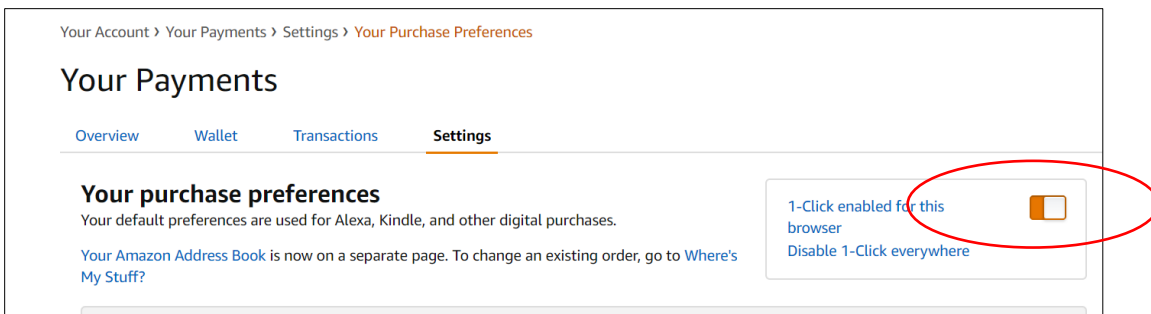
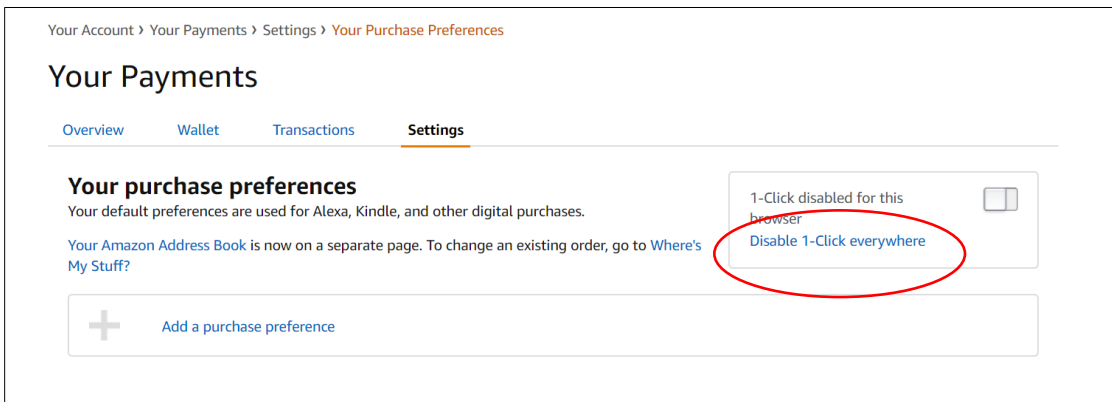
**Weekend delivery**  
Which days can you receive packages?  
[Text Input]

**Make sure your address is correct**  
If the address contains typos or other errors, your package may be undeliverable.

10. To set up a free account without entering a credit card or payment information click on **Your payments**.



11. Under Your Account Payments tab scroll right to the Settings tab and click **Disable 1-Click settings everywhere**.



12. Always Sign Out of your online Amazon account after you are finished, at the bottom of Account & Lists tab.